

14. (Presently amended) A method of verifying repair facility charges billed to an equipment owner by a repair agent, comprising:
- loading a set of repair billing data associated with the repair charges into a computer-based billing verification system that is accessible to both the equipment owner and the repair agent via a distributed computer network;
  - facilitating equipment owner review of the repair billing data via the billing verification system to identify one or more billing exceptions associated with one or more disputed repair charges;
  - generating a billing exception record in the billing verification system for each of the billing exceptions;
  - notifying the repair agent of the billing exceptions;
  - facilitating repair agent review of and response to the billing exception records via the billing verifications system;
  - generating a billing exception response record for one or more repair agent responses; and
  - notifying the ~~customer~~equipment owner of the repair agent responses.
15. (Original) A method of verifying repair charges billed to an equipment owner by a repair agent as in claim 14, wherein facilitating repair agent review further comprises facilitating review by a repair agent managing representative of all billing exception records.
16. (Original) A method of verifying repair charges billed to an equipment owner by a repair agent as in claim 14, wherein facilitating repair agent review further comprises facilitating review by a repair agent field representative of only those billing exception records that are associated with a field repair facility for which the field representative is responsible.
17. (Original) A method of verifying repair charges billed to an equipment owner by a repair agent as in claim 14, wherein the billing exception

records are displayed in a format that complies with the Association of American Railroads Interchange Rules governing billing repair cards.